GERALBERT “ALEX” MUÑOZ

HEALTHCARE TRAINING & PROGRAM LEADERSHIP

Fort Lauderdale, FL | galexbarros@gmail.com
Portfolio: https://alexworklab.netlify.app/

PROFESSIONAL PROFILE

Bilingual healthcare trainer and program leader with 15+ years of experience translating complex initiatives into practical instruction, coordinated implementation, and program evaluation. Lead trainer for deployments across 32 organizations; supported a statewide rollout across 57 Florida health departments; delivered 100+ professional presentations annually. Combines provider education, community partnerships, and process improvement with clear, engaging facilitation in English and Spanish.

CORE CAPABILITIES

Training development & facilitation • Curriculum & job aids • Provider education • Program implementation • Stakeholder engagement • Partnership development • Performance evaluation • RFPs & contract oversight • Cross-functional collaboration • Bilingual English/Spanish

RELEVANT PROFESSIONAL EXPERIENCE

CARE RESOURCE | PrEP Navigator | 2026–Present

- Provide healthcare education and patient navigation covering benefits verification, financial assistance, prior authorizations, appointments, and care coordination.
- Developed multilingual educational materials and a structured outreach prioritization tool; reported nine signed partnership agreements from 15 organizations contacted (60%).
- Designed a patient-engagement tracking workflow to prioritize follow-up and monitor retention and re-engagement; created a separate portfolio prototype with fictional records.

GILEAD SCIENCES | Senior Community Liaison | 2017–2023

- Served as lead trainer for deployments across 32 organizations, adapting healthcare education to provider teams and implementation needs.
- Developed instructional presentations and delivered 100+ annually; covered a territory from Tampa through South Florida for two of six years.

FLORIDA DEPARTMENT OF HEALTH | Statewide Training and Evaluation Coordinator | 2013–2017

- Developed and delivered statewide training presentations and learning resources for a prevention rollout across 57 Florida health departments.
- Directed competitive funding processes, including RFP development, proposal evaluation, award decisions, and contract management.
- Reviewed funded programs against approved evaluation plans and contract deliverables to assess implementation, performance, and outcomes.

SELECTED TRAINING PORTFOLIO

Alex Work Lab: Healthcare Partnership Development and Patient Engagement & Continuity curriculum samples, featuring instructional steps, worked examples, guided practice, and evaluation rubrics. Supporting videos and interactive tools demonstrate facilitation, practical problem-solving, and workplace application.

EDUCATION & PROFESSIONAL DEVELOPMENT

Associate of Arts, Miami Dade College (2024) • Google AI for Professionals (2026) • Google Foundations of Project Management • Grantsmanship Center training